



## PROPOSAL TO CITY OF JACKSONVILLE FOR RE-ENTRY SERVICES

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**This request shall be subject to Parts 1, 2, 4 and 5 of Chapter 118 Jacksonville Municipal Code.**

**Any substantial change will require Council approval.**

Operation New Hope is a recognized leader in empowering people returning from the criminal justice system to realize that *Second Chances Matter*<sup>™</sup>. Our Ready4Work<sup>®</sup> program has provided services to over **5,000 Jacksonville citizens since 2003**. By providing case management, career development, mental health support, vocational training, and a dedicated job coach approximately 65% of graduates move into gainful employment.

We would like funding to be set aside in the City of Jacksonville budget that would be used to support clients exiting the jail and prison system.

**Both programs above will include:**

- 4 weeks of career development including things like: resume writing, mock interviewing, conflict resolution, customer service, and other Soft skills.
- During the 4 weeks, the client will be assigned the following resources (which will be available for up to a year):
  - a case manager that will create an individualized plan of care
  - a mental health coordinator
  - a job-coach
- If the client is a good candidate for Vocational Training, that will be offered as well.
- Once the client is ready to find a job, the job coach will work directly with local employers to find a job opening that is a match for the client.
- Supportive services, such as:
  - Monetary assistance with transitional housing
  - Monetary assistance for bus passes
  - Clothes for job interviews
  - Assistance with obtaining vital documentation (birth certificate, driver's license)
  - Monetary assistance with equipment that is needed for their job assignment

**Qualifications for a citizen to participate in our program are as follows:**

- Previously incarcerated
- 18+ years old
- Resident of Duval County
- No sexual offense
- No habitual violent offenses
- Drug Free



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### City payments will be made on the basis of charges for services

- The final payment may be prorated based upon workforce readiness or stabilization if the individual does not become employed and is no longer participating in the program. There will be three tiers for payment based on the client's ultimate achievements and involvement at Operation New Hope.
  - **One payment will be made per client based upon the highest tier achieved.**
  - Tier III, Employment: \$5,500 payment is made when a client has successfully gained employment for two weeks and is able to provide backup.
  - Tier II, Workforce Readiness: \$4,000 payment will be made for client that completes Career Development Class, Resume completion and uploading into various on-line systems, Wonderlic Assessment, several drug screenings, the State of Florida job application, and mock interview class.
  - Tier I, Stabilization: \$2,500 payment will be made for client that completes initial intake, Mental Health screening, Forecast Report, and overall assessment.
- Operation New Hope may also be reimbursed for housing at \$30.76 day (maximum \$2,000 per person).